











































	WIRELESS SIGNAL FORWARDING	BASIC INTERACTIVE	ADVANCED INTERACTIVE	COMMERCIAL BASIC INTERACTIVE	COMMERCIAL ADVANCED INTERACTIVE
<b>100% Wireless from the Customer Location</b>					
All alarms get to your central station...					
...even if the phone line is cut.					
See current alarm status and recent panel activity on the Web.					
<b>Remote Control from Anywhere Through the Internet</b>					
Arm and disarm the system.					
See current system status.					
View 60-days of event history.					
Customize notifications for arming, disarming, alarms and trouble events.					
<b>Normal Activity (Non-Alarm) Monitoring</b>					
Get alerted when any door, window, cabinet or safe opens.					
Monitor motion activity in real-time through the Internet.					
Find out if there hasn't been any activity on a specific sensor.					
Access 60-days of activity history on any door, window, cabinet, safe, or motion sensor.					
<b>Commercial Features</b>					
Arming Supervision: Get alerted if the system isn't armed/disarmed by a designated time.					
Open/Close Reporting: Daily or weekly summaries of system arming/disarming.					
Normal Activity Reporting: Daily or weekly reporting of sensor activity.					

**What exactly is Alarm.com?**

Alarm.com is a collection of web-based monitoring and notification services designed to enhance home security and automation systems.

**What kind of security systems work with Alarm.com?**

Alarm.com has partnered with GE Interlogix, a worldwide leader in security system manufacturing. GE Interlogix hardware is well known for its reliability and advanced wireless technology. GE Interlogix hardware is used by a number of major security companies.

**Is a security system with Alarm.com services more reliable?**

Yes, Alarm.com makes a traditional system much more reliable. Traditional systems use the phone line to communicate alarm signals to a central monitoring station. Most burglars have figured out how to cut the phone line outside the house in order to disable an alarm system. Security systems with Alarm.com use advanced wireless technology in addition to the phone line. Even if the line is cut, all alarm signals will be able to reach the central station.

**Does Alarm.com only send notifications for Alarms?**

Alarm.com notifies for Alarms and Normal Activity. Unlike most systems, Alarm.com is completely customizable. You decide what types of events you want to know about, and how Alarm.com should notify you. Alarm.com can call or e-mail you when your kids get home from school (or if they're late), when the housekeeper arrives, when the system is armed or disarmed, or if it looks like the kids are throwing a party while you're out of town. With Alarm.com there are endless ways to stay notified about what's happening in your home.

**I forgot to arm my system and turn the lights off this morning. What can I do?**

You can call Alarm.com's 800 number on your way to work to arm your system and shut your lights. Or, log into the Alarm.com website from any computer to check the status of your home, arm the system, and shut the lights. You can even control your system from a web-enabled PDA like a Palm Pilot or Blackberry. Alarm.com services go wherever you go and keep you connected.

**I'm going on vacation. How does Alarm.com help me?**

Alarm.com is perfect for keeping track of a remote location. If you're going away, you can create lighting schedules to make it look like someone's home. You can create a temporary alarm code so a neighbor can get in to feed your cat and water your plants while you're gone. If you want, Alarm.com can e-mail you when an event happens ("Your neighbor entered your home today at 4:05 pm and stayed for ten minutes") or if one doesn't ("Your neighbor hasn't been here in 2 days. Remind her to feed your cat"). If you don't want to be disturbed on vacation, you can just check the event log on the Alarm.com website when you get back and see everything that happened while you were gone.

**If there is an emergency, will Alarm.com call the police?**

Alarm.com works closely with security monitoring companies to make sure you are protected in real emergencies. Because Alarm.com's wireless connection is always on, the signal will actually get to the monitoring station faster than it would over the telephone line. With Alarm.com, alarm signals can still go to a certified security monitoring station, which will respond to your situation quickly and reliably.

**I've heard of cellular backup for alarm systems. How is this different?**

Alarm.com is significantly more advanced than cell backup. Cell backup is an expensive way to send an alarm signal when a phone line is cut. It is used only when the phone line isn't functional, and it still takes time to dial and make a connection to a central monitoring station. Its 1-way functionality is limited, so remote control of the system is impossible. Cell backup can only do what a phone line does, and does not offer any advanced, interactive services provided by Alarm.com.

**My county will fine me for a false alarm. Can Alarm.com help reduce false alarms?**

Yes. Alarm.com recognizes that false alarms put an incredible strain on police, fire department, and other resources. Alarm.com notification technology is designed to reduce false alarms as much as possible by allowing you to control who gets notified when an alarm goes off, how they get notified, and how many times to keep trying to notify them before the police are dispatched.

**How do notifications work?**

On your personalized Alarm.com website there is an up-to-date "Address Book" listing all the people you might want to notify when an event happens, whether it's an emergency or an everyday event. Each person has a list of e-mail addresses and/or phone numbers where they can be contacted. You can have as many people as you want in your Address Book. When an event happens, Alarm.com will notify the people from your Address Book whom you've selected for that type of event. For example, it might e-mail you and your husband when the kids get home, but call you at work if the back door opens when it's not supposed to. Alarm.com phone calls are interactive: if an alarm goes off and you know it's false, you can disarm your system via the phone and prevent a false alarm from reaching the police.